

# LIVERPOOL

Community Safety Plan 2015 - 16





# Introduction by the Liverpool District Manager Ben Ryder



Welcome to the Liverpool District Community Safety Plan for 2015-16. As well as focusing on the fire and rescue-related risks in Liverpool, this plan reflects our continued role in local partnerships. We work closely with our key partner agencies; in particular the local council, police, health services and the voluntary and faith sectors, to deliver improved outcomes for our community. For example, our District Plan has been formulated in conjunction with Liverpool Citysafe and the Health and Wellbeing Board's strategic priorities.

We work collaboratively with our partners to reduce risk to the most vulnerable people and communities in Liverpool, improving community resilience, cohesion and addressing health inequalities.

The aim of this plan is to provide you with an update on our 2014/15 performance, priorities and the actions we will take during the next year to make Liverpool a safer, stronger community. This plan should be read in conjunction with the Merseyside Fire and Rescue Authority (MFRA) Integrated Risk Management Plan 2013-16, IRMP Supplement 2015/17, Functional Delivery Plans and Equality Impact Assessments.

The Liverpool Community Safety Plan is based upon our organisational objectives detailed below and contains actions of how this will be achieved.

- Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour.
- 2. Provide an efficient and effective response to emergency incidents.
- 3. Maintain and improve staff training, safety and competence.
- 4. Maintain and improve staff health, fitness and welfare.

The objectives are determined by a number of key influences including:

- The Fire and Rescue Services Act 2004.
- The Fire and Rescue National Framework.
- Civil Contingencies Act.
- Health and Safety at Work Act.
- Police and Crime Plan (2013-17) -Police and Crime Commissioner.

#### Liverpool

Community safety and community risk reduction is the key priority for Liverpool District. We have worked with our partners at strategic, tactical and operational levels to develop our district community safety delivery plan.

At a local level, we have engaged with our third sector colleagues, community leaders and faith groups in order to deliver safer, stronger communities against the backdrop of significant reductions in resources.

It is for this reason we must adapt our approach to ensure every contact counts, utilising resources based on business intelligence provided by partner agencies, e.g. Vulnerable Persons Index. Liverpool has 466,415 residents and it is the fourth largest UK city.

It has 13,800 businesses and 226,000 people work within Liverpool every day.

It is a distinctive global city on the world stage, which in the past decade has undergone an inspiring revival with huge investment in both its city centre and waterfront. There are, however, significant challenges for many of our communities.

Liverpool is ranked as the most deprived local authority area in England (ID2007), and the second most deprived authority on employment.

It is therefore more important than ever that we work together to ensure safer, stronger communities and safe, effective firefighters.





# Liverpool Demographics

Racial Profile				
	District Total	Percent of District	% Merseyside Total	Merseyside Total
White: Total	441,671	88.9	31.8	1,305,303
Mixed/multiple ethnic group: Total	11,756	2.5	56.1	20,954
Asian/Asian British: Total	19,403	4.2	63.8	30,405
Black/African/ Caribbean/Black British: Total	12,308	2.6	84.6	14,552
Other Ethnic Groups: Total	8,277	1.8	83.0	9.975
Whole Population	466,415			1,381,189

Health Profile				
	District Total	Percent of District	% Merseyside Total	Merseyside Total
People in very good or good health	360,109	77.2	33.0	1,068,667
People in fair health	65,422	14.0	32.8	199,347
People in bad or very bad health	40,884	8.8	36.3	113,175

# Liverpool Demographics

Age Profile				
	District Total	Percent of District	% Merseyside Total	Merseyside Total
Age 0 to 15	78,783	16.9	31.8	245,247
Age 16 to 25	78,920	16.9	40.8	176,845
Age 25 to 34	76,280	16.4	41.6	181,370
Age 35 to 49	87,941	18.9	32.2	266,650
Age 50 to 64	80,578	17.3	30.0	265,367
Age 65 to 74	36,176	7.8	27.5	121,961
Age 75 to 84	24,072	5.2	28.0	87,001
Age 85 and over	8,030	1.7	27.1	31,148

District Land Use			
	District Total	% Merseyside Total	Merseyside Total
Number of Dwellings	199,743	33.1	604,197
Number of Non Domestic Properties	16,936	42.6	39,789
Land only (KM)	112	17.3	645

Rate of Unemployment			
	2011	2012	2013
Knowsley Demographics	11.60	12.70	11.00
Liverpool Demographics	11.40	11.80	11.80
Sefton Demographics	9.00	9.30	8.50
St Helens Demographics	8.40	9.40	7.40
Wirral Demographics	8.70	9.00	7.00

The Team Your local Management Team for Liverpool are:



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Please quote LiverpoolPlan15 in correspondence.

#### The Team

In the Liverpool District we have 10 stations and 29 specialist appliances spread across our stations in Kirkdale, Liverpool City Centre, Kensington, Toxteth, Belle Vale, Aintree, Speke and Garston, Old Swan, Croxteth and the River Mersey Community Fire & Rescue Station. Our emergency response standards are amongst the very best in the country. This is achieved through dynamic mobilising through our Joint Control Centre.



Our community fire stations are staffed by 300 firefighters and 48 Watch Managers.

We have a number of specialist appliances based within Liverpool District.

These assets can attend incidents within Merseyside, the region and have the capability to attend incidents both nationally and internationally, if required.

These appliances are staffed by personnel with expertise and equipment to deal with a number of different incidents including – collapsed buildings, chemical spills, mass decontamination, searching large areas, road traffic collisions, rescues from height, rescues from water, flooding and chemical detection, amongst others.

These specialist vehicles include a High Volume Pump, Urban Search and Rescue modules and incident response units which significantly enhance our operational response and have been to numerous national incidents.

"MF&RS is a key partner for us as a Community Safety team within the city council. We work together on everything from hate crime to student safety.

Without this approach we would not collectively achieve the successful outcomes that we do."

Councillor Emily Spurrell, Chair of CitySafe, Liverpool's statutory Community Safety Partnership and Mayoral Lead on Community Safety.



#### Kirkdale Community Fire Station opened in 2012.

As well as housing two normal fire engines, it also houses some of the Service's specialist appliances including the Environmental Protection Unit, Incident Command and Control Unit, and Bulk Foam Units, all of which are ready to be deployed throughout the region as required. Kirkdale is the Primary Response Station to support operational hazardous material (Hazmat) incidents within Merseyside.

Kirkdale crews also support CBRNe (incidents involving Chemical, Biological, Radiological, Nuclear or explosive materials) - related incidents, both regionally and nationally.

The Youth Engagement team is also currently based at the station, having moved from their former base at Derby Road at the end of 2014.



**Liverpool City Community Fire Station** is situated on St Anne Street on the outskirts of Liverpool city centre.

The University of Liverpool and Liverpool John Moores University have expanded significantly in the city centre, creating demand for more residential premises in the city, along with the attraction of new, and developing, waterfront accommodation.

Further risks within the city centre include many large hotels, the Liverpool One shopping centre and city centre stores, extensive office accommodation, both Mersey tunnels, the underground railway links and Liverpool Lime Street station.

The District Protection team is based at the station. This team deals with Business Fire Safety, Enforcements and Prosecutions. The District Prevention Team is also based at the station. This team has responsibility for all issues relating to Community Safety.



**Kensington Community Fire Station** area includes Everton, Fairfield and Kensington. All three areas have extremely high levels of deprivation. Kensington and Fairfield are in the top 5% of most deprived areas nationally.

A significant amount of housing clearance has taken place in Everton as part of the Housing Market Renewal Initiative.

Recently there has been an increase in new communities in the ward, most notably from Eastern Europe and the Great African Lakers region.

A reflection of the diverse society that exists within the ward can be witnessed in the Kensington Community Fire Station Community Room. The room thrives on a day-to-day basis with members of the Kensington and Fairfield community using the facility.

The room is used as a meeting place for a vast range of community groups including neighbourhood groups, religious groups, sports groups and groups which give people with learning difficulties the opportunity to develop in a relaxed environment.



Allerton Community Fire Station - On February 26, 2015, Merseyside Fire and Rescue Authority confirmed the closure of Allerton Fire Station following a three-month consultation process. The neighbouring stations to Allerton - Old Swan, Toxteth, Belle Vale, Speke and Garston and Kensington, will provide cover across the Allerton station area.

Allerton's fire appliance will be relocated to Old Swan Community Fire Station and crewed on a wholetime retained basis. This involves wholetime firefighters providing cover to enable the appliance to be mobilised to major incidents or during periods of exceptionally high demand on a delayed recall to duty.

Staff at Allerton will be moved to surrounding stations.

The decision was taken as part of a plan to make savings of £6.3 million in 2015/16 in response to further Government Grant cuts to the Authority budget in addition to savings of £20 million since 2011/12.



"For several years the Fire Service have been a key partner of the Active City approach in Liverpool. Their Fire Fit model and Fire Fit Hub have been a great success in encouraging children and young people to be more active, more often, whilst several of the Community Fire Stations around Liverpool are enabling adults and older adults to achieve their activity targets. The Fire Fit brand is now gaining international recognition and is being hailed as a model of good practice by the International Olympic Committee (IOC)."

John Marsden, Head of Public Health Delivery.

**Toxteth Community Fire Station -** is located on Windsor Street and is incorporated in the newly built Toxteth Fire Fit Hub. The Hub is a jointly funded Youth Centre with sporting facilities which replaced Toxteth Sports Centre, and includes a fire station on the same site.

The station area borders the south of the city centre and includes the Liverpool Women's Hospital and the Grade 2 listed historic Princes Park.

The population is a young one, with over a third coming from Black Minority Ethnic communities.

Worklessness and deprivation are major problems in the Toxteth area. The station is the base for Merseyside Fire & Rescue Service's Command Support Unit.

The appliance along with the specially trained crew will mobilise and provide command support at larger scale incidents across the county.



**Speke and Garston Community Fire Station** is located on Speke Hall Avenue in close proximity to Liverpool John Lennon Airport. The station area is bordered to the west by the River Mersey and the inherent risks of a tidal river and sand banks.

Extensive commercial and retail premises are based in the area including Estuary Business Park, Speke Retail Park and bio manufacturing. The Jaguar Land Rover site, although geographically in the Knowsley Council area, is covered by Speke and Garston Community Fire Station.

Speke and Garston station now houses the Merseyside Fire & Rescue Service (MF&RS) hovercraft with the location being based upon the nearby risks for the River Mersey.



**Old Swan Community Fire Station** is located on Queens Drive, one of Liverpool's busiest roads.

Construction of the new £237m Alder Hey in the Park Is well under way, with it due to be completed in September 2015. Broadgreen Hospital is another large hospital specialising in planned general urological & orthopaedic surgery, diagnosis and treatment. Broadgreen Hospital is another large hospital specialising in planned general urological & orthopaedic surgery, diagnosis and treatment.

The Broadgreen site is shared with the Liverpool Heart and Chest Hospital NHS Foundation Trust and the Broadoak Unit.

There is a large retail park on Edge Lane which is due for regeneration in the coming years. Old Swan station area is mainly comprised of domestic residential properties with a large number of properties highlighted as vulnerable and high risk to MF&RS.



The recently built Belle Vale Community Fire Station on Childwall Valley Road was opened in 2013.

The station covers the areas of Belle Vale, Childwall and Woolton.

There are vast inequalities between these areas with Belle Vale being one of the most deprived areas of the City with unemployment and housing problems. Woolton is an affluent, mainly residential area with an older population, with 25% of residents are 65-years-old and over.



Aintree Community Fire Station is on Longmoor Lane. The station covers the areas of Aintree, Old Roan, Walton and Fazakerley. Within the station area there are some extensive and unique risks including Aintree University Hospital, which is a large teaching hospital providing Accident and Emergency services and a wide range of acute and non-acute specialities. It is also the Major Trauma Centre for the Mersey and Cheshire region. Walton Pain Relief Centre is located on the same site along with Mersey Care NHS Trust and the Clatterbridge Centre. Aintree also has two prisons - Walton Prison (HMP Liverpool) and Altcourse Prison.

Walton prison was built in 1855 and covers an area of 22 acres and is the more traditional type of prison.

Altcourse was the first designed, constructed, managed and financed private prison in the UK.

Aintree Racecourse and Aintree International Equestrian Centre are within Aintree's station boundaries. The course is the home of the Grand National steeplechase, one of the most famous races in the world. There is also a large retail park and industrial estate nearby.



Croxteth Community Fire Station is situated on Storrington Avenue and covers the Norris Green and Croxteth areas. The Merseyside Fire and Rescue Authority's Training and Development Academy is also based on this site.

The station is the base for MF&RS's Search and Rescue Team and as such houses a number of specialist National Resilience appliances and Teams. These include an Urban Search and Rescue (USAR) Team including specialist dogs, an International Search and Rescue Team and Flood Rescue Teams.

These appliances, along with the highly trained crews, are available for deployment to incidents nationally and internationally. The station is co-located with the North West Ambulance Service NHS Trust's Hazardous Area Response Team (HART) and the benefits of the collaborative approach extend from the training opportunities to the joint working at operational incidents.



**The Marine Rescue Unit** is based at the Mersey Ferries Pier Head Landing Stage. The team operates a 10-metre Rigid Inflatable Boat (RIB).

The boat uses "jet" propulsion and carries a range of rescue and emergency equipment, providing a fast and effective response to all emergency situations on the River Mersey.

The diverse environment of the Mersey estuary poses a range of dangers.

The Mersey has a tidal range of over 10 metres and, as a result, has the second fastest tidal flow in the United Kingdom. The Port of Liverpool handles more than 40 million tonnes of cargo and upwards of 15,000 shipping movements a year. There is also a growing leisure and tourism trade around the river.

#### Our Performance 2014/15

During 2014/15 we have achieved significant improvements in performance across the following areas:

- Accidental Dwelling Fires.
- Deliberate Secondary Fires.
- Non-Domestic Property Fires.
- Other property fires.
- Deliberate Vehicle Fires.

This has been achieved via weekly campaigns in the areas identified as having our most vulnerable residents. This involves utilising fire appliances and service resources in an effective, efficient manner to deliver better outcomes for our communities.

In 2014/15, Liverpool experienced a 1% increase in Road Traffic Collisions. This was an area identified as a shared concern with partner agencies.

During the District Planning process it was agreed that Merseyside Fire & Rescue Service (MF&RS) would continue to inform and educate communities to improve road safety.

During 2014, there have been examples of successful initiatives such as MF&RS presenting a short safety message on cinema screens that preceded each showing of Disney's Planes 2: Fire & Rescue at the Liverpool One Odeon Cinema.

The introduction of the Service strategy to reduce false alarms attended by firefighters, classed as "unwanted fire signals", has contributed to the large reduction in the number of automatic fire alarm attendances. This has freed up our fire crews to focus on training, community safety work and visits to high risk premises.



# Our Performance 2014/15

We have an integrated district approach to reducing risk within the built environment.

This is achieved through the collaborative working of Operational, Prevention and Protection personnel to improve safety in buildings, whilst also collecting vital information through our Site Specific Risk Information process.

In preparation for incidents occurring, we have a robust training and exercising programme to develop and improve our operational preparedness and response. MF&RS works in conjunction with other (category 1 and 2) responders and the business community, utilising information from the Local Resilience Forum risk register and embedding Joint Emergency Service Interoperability principles, improving business continuity and resilience.





# Incidents in Liverpool

The graphs and charts on the following pages provide a detailed analysis of incidents attended within Liverpool during 2014-15.

We note from these statistics that a large proportion of accidental dwelling fires and deliberate secondary fires occur in key locations of social deprivation.

The majority of accidental dwelling fires are cooking-related and located in the kitchen.

The Liverpool Community Safety strategy included the completion of more than 10,000 Home Fire Safety Checks (HFSCs), which has enabled us to report that the majority of fires in the home are contained to the room in which they start.

In Liverpool, we have achieved significant reductions in the number of anti-social behaviour (ASB) fires and automatic fire alarms (AFAs).

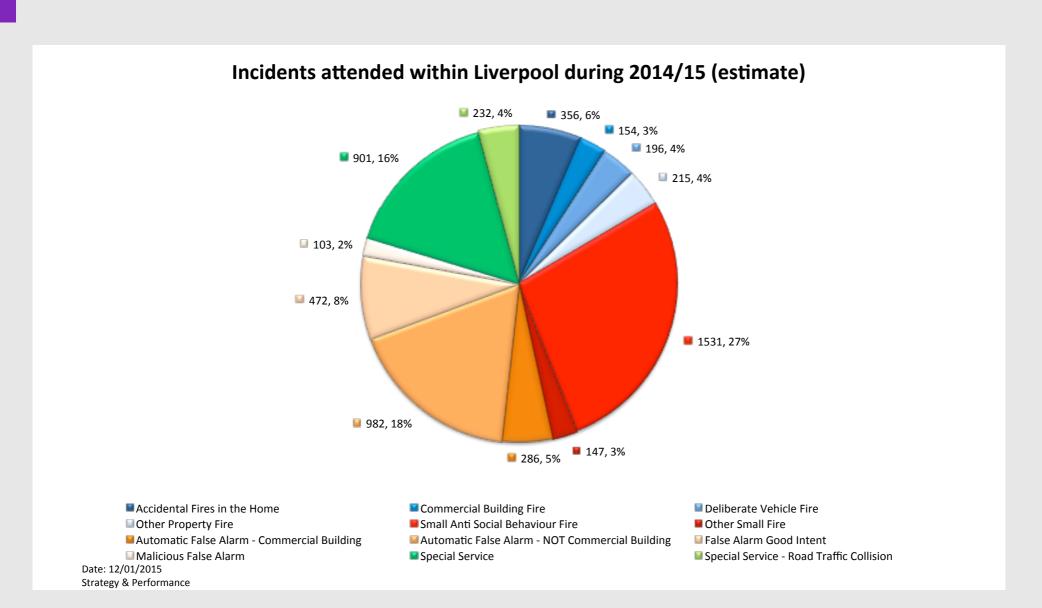
This has been achieved through a multi-agency approach to our prevention activities such as collaborative working to remove combustible materials via fly-tipping reports from crews to the Neighbourhood Response Officers. AFAs have reduced due to a Service-wide strategy to stop firefighters attending false alarms from automatic fire alarm systems.

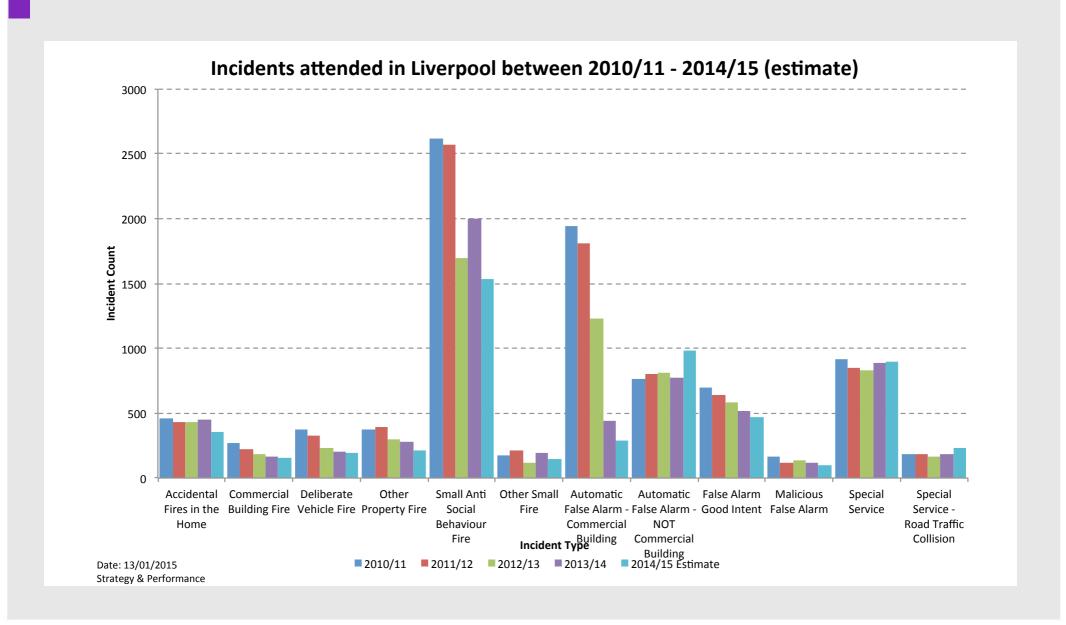
The Service has reported a steady decrease in the number of commercial and other property fires. However, post-incident analysis has highlighted the need to improve our operational intelligence.

We will therefore target resources during 2015-16 towards gathering Site Specific Risk Information.

Liverpool has experienced an increase in the number of road traffic collisions attended by Merseyside Fire & Rescue Service (MF&RS).

Liverpool will continue to work with local partners in addressing road safety; however MF&RS will, as directed by Chief Fire Officers Association (CFOA), specifically inform and educate the 16-24 year-old age bracket. It is noted that many of the road traffic collisions attended by MF&RS are not attributable to this age bracket and we will also look into this.





"It is important that the community safety plans for the Liverpool District of MF&RS are linked in with Citysafe's Annual Plan, so it has been helpful to be involved in joint discussions to ensure we maximise our resources and encourage innovative thinking."

Councillor Emily Spurrell, Chair of CitySafe, Liverpool's statutory Community Safety Partnership and Mayoral Lead on Community Safety.



Incident Type	2010/11	2011/12	2012/13	2013/14	2014/15 Estimate
Accidental Fires in the Home	464	436	435	449	356
Commercial Building Fire	274	223	186	168	154
Deliberate Vehicle Fire	377	323	231	201	196
Other Property Fire	377	389	297	279	215
Small Anti Social Behaviour Fire	2620	2569	1699	1998	1531
Other Small Fire	174	210	115	195	147
Automatic False Alarm- Commercial Building	1939	1814	1234	437	286
Automatic False Alarm – NOT Commercial Building	763	806	811	774	982
False Alarm Good Intent	695	642	585	517	472
Malicious False Alarm	169	119	137	118	103
Special Service	914	854	831	889	901
Special Service - Road Traffic Collision	186	189	166	187	232
Liverpool	8952	8574	6727	6212	5530

Incident Type	10 - Kirkdale	11 - Liverpool City	12 - Kensington	13 - Allerton	14 - Speke	15 - Toxteth	16 - Old Swan	17 - Belle Vale	18 - Aintree	19 - Croxteth
Accidental Fires in the Home	29	21	62	45	22	40	57	15	25	46
Commercial Building Fire	7	38	21	2	18	7	20	6	45	2
Deliberate Vehicle Fire	25	3	37	9	19	21	21	12	20	28
Other Property Fire	32	14	39	14	17	25	31	8	14	22
Small Anti Social Behaviour Fire	163	84	242	55	120	161	267	81	119	242
Other Small Fire	17	44	24	5	14	18	13	4	10	11
Automatic False Alarm – Commercial Building	6	106	45	11	7	24	25	9	52	2
Automatic False Alarm – NOT Commercial Building	77	137	161	51	43	209	140	56	36	78
False Alarm Good Intent	52	62	63	19	39	53	68	45	26	47
Malicious False Alarm	13	26	22	7	5	13	5	5	2	5
Special Service	79	211	96	61	77	93	117	46	53	70
Special Service - Road Traffic Collision	19	16	30	22	22	22	37	12	11	42
Grand Total	519	761	843	302	402	686	803	298	413	594

Incident Type	10 - Kirkdale	11 - Liverpool City	12 - Kensington	13 - Allerton	14 - Speke	15 - Toxteth	16 - Old Swan	17 - Belle Vale	18 - Aintree	19 - Croxteth
Accidental Fires in the Home	5.5%	2.8%	7.4%	14.9%	5.4%	5.8%	7.1%	5.1%	6.0%	7.7%
Commercial Building Fire	1.3%	5.0%	2.5%	0.8%	4.5%	1.0%	2.5%	2.0%	10.9%	0.4%
Deliberate Vehicle Fire	4.8%	0.4%	4.4%	3.0%	4.7%	3.0%	2.6%	4.0%	4.8%	4.7%
Other Property Fire	6.2%	1.8%	4.6%	4.7%	4.1%	3.6%	3.8%	2.8%	3.5%	3.6%
Small Anti Social Behaviour Fire	31.4%	11.0%	28.8%	18.2%	29.9%	23.5%	33.3%	27.0%	28.8%	40.7%
Other Small Fire	3.3%	5.7%	2.8%	1.7%	3.4%	2.6%	1.7%	1.2%	2.4%	1.9%
Automatic False Alarm – Commercial Building	1.1%	13.9%	5.3%	3.7%	1.7%	3.4%	3.1%	3.1%	12.7%	0.4%
Automatic False Alarm – NOT Commercial Building	14.8%	18.1%	19.1%	16.8%	10.7%	30.4%	17.5%	18.7%	8.8%	13.2%
False Alarm Good Intent	10.1%	8.2%	7.5%	6.4%	9.8%	7.8%	8.5%	14.9%	6.2%	8.0%
Malicious False Alarm	2.5%	3.4%	2.6%	2.3%	1.3%	1.9%	0.6%	1.8%	0.5%	0.8%
Special Service	15.2%	27.7%	11.4%	20.1%	19.1%	13.6%	14.6%	15.4%	12.7%	11.8%
Special Service - Road Traffic Collision	3.7%	2.1%	3.6%	7.3%	5.4%	3.2%	4.6%	4.0%	2.5%	7.0%
Grand Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

# Our Plans for Liverpool

#### **Our Organisational Objectives:**

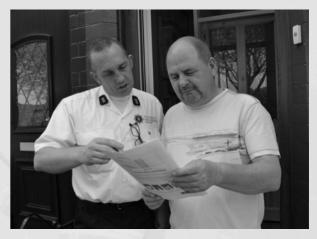
We have a number of Organisational Objectives that we want to deliver for every area of Merseyside. These are:

To reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour, working with partners and the community to protect the most vulnerable people in Merseyside.

To provide an efficient and effective response to all emergency incidents, for all risks across all areas of Merseyside.

**To maintain and improve staff training, safety and competence** to ensure they can safely and effectively resolve all emergency incidents.

To maintain and improve staff health, fitness and welfare to ensure our staff are the best they can be.





#### Our Plans for Liverpool

The Liverpool District Management Team are embedded within the Strategic Partnerships. Through this framework we have consulted our partners and aim to improve outcomes for Liverpool in 2015/16 by focusing on the following areas:

The sharing of data and information is a key priority for Liverpool to identify risk and target both our own, and our partners' resources at those most in need. Liverpool District supports and proactively contributes to the Liverpool Citysafe and Health and Wellbeing Board priorities.

The Liverpool District Safety plan is linked to a number of key factors such as social demographics, historical incident data and social deprivation indices, in order to target our resources to prevent fire and Road Traffic Collisions more effectively.

The plan is underpinned by an Equality Impact Assessment. Our local fire stations are all dedicated "Safe Havens" and have also become a hub for local communities with children, families and a diverse range of community groups all using our resources.

Whether it be our kitchens to promote independence and cook food safely, or our gyms to encourage healthier life styles or through our personnel engaging with young, old and vulnerable people alike, we are promoting health and wellbeing.

This aims to reduce Liverpool's health inequalities whilst continuing to deliver key fire safety and social responsibility messages.

The greatest contribution in supporting the district's targeted approach to identifying the most vulnerable has come through our work with the Adult Safeguarding Board. The partnership has been who have been instrumental in providing information on people who are susceptible to having a fire in the home.

The district has made good progress with partners from the Health and Wellbeing Board (Liverpool Clinical Commissioning Group and the Families Strategic Group) in order to further improve our focussed approach; an example being the integration of the pre-Emergency Help Assessment Tool's (EHAT's) into our prevention initiatives.

# Our Plans for Liverpool

The Liverpool District Management Team will conduct monthly community threat assessment meetings with colleagues from Merseyside Police Liverpool Basic Command Unit (BCU) in order to improve community cohesion and resilience.

The District Manager sits on the Liverpool Resilience Action Group, a partnership whose role is to ensure the city of Liverpool has suitable and sufficient plans to deal with threats to the region's national infrastructure and that those plans can be effectively executed in the event of a major threat.

The Safe Person Assessment (SPA) and Operational Assurance Audit process, as described in our Local Actions, significantly contributes to our firefighters being safe and effective in dealing with such incidents.



Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Operational Preparedness	Maintain and improve staff training, safety and competence	Testing Operational Preparedness Test Operational Preparedness vs Standard Operating Procedures & Generic Risk Assessment.	Stations will train and exercise against risks as defined by Local Resilience Forum Community Risk Register.	District
		Test Operational Preparedness vs Standard Operating Procedures & Generic Risk Assessment.	Liverpool District Management Team will co-ordinate Cross-Border training and exercises with neighbouring fire and rescue services (FRS).	District
		Test Operational Preparedness vs Standard Operating Procedures & Generic Risk Assessment.	Stations with additional assets will train and exercise in order to maintain competencies.	Stations
		Complete all Site Specific Risk Information inspections in line with Service Strategy.	The District will utilise assets flexibly to complete Site Specific Risk Information inspections (SSRI).	Stations

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Operational Preparedness	Maintain and improve staff training, safety and	Complete all water surveys (hydrant inspections) in line with Service Strategy.	The District will utilise assets to complete water surveys.	Stations
	competence	All personnel to attend core risk critical assessments courses during the year. All personnel to complete allocated	Managers will monitor and report that staff have completed core assessments.	Stations
		All personnel to complete allocated Learnpro packages and on line assessments.	Managers will monitor and report that staff have completed Learnpro assessments.	Stations

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Operational Response	Provide an efficient and effective response to emergency incidents	Ops crew will aspire to achieve an Operational Assurance Team daily audit result of 100%.	Staff will train, learn and develop skills, knowledge and understanding of equipment/ procedures.	Stations
		All individual Safe Person Assessments to be completed.	Managers will monitor and report Safe Person Assessment (SPA) performance.	Stations
		Achieve Alert to Mobile times within prescribed timescale.	Managers will monitor and report on Alert to Mobile Times.	Stations
		Manage and reduce accidents and injuries to the lowest achievable level.	Managers will monitor and report on Health and Safety in the work place.	Stations

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Prevention and Protection	Reduce fires, deaths and injuries, road traffic collisions and anti-social behaviour	Reduction in Accidental Dwelling Fires (ADFs) through intelligent targeting of high risk or previously unvisited properties for Home Fire Safety Checks (HFSCs).	Liverpool District will conduct targeted thematic campaigns with partners.	District
		Reduction in ADFs through intelligent targeting of high risk or previously unvisited properties for HFSCs.	Liverpool District Management Team (LDMT) will work with LSPs to focus and co-ordinate resources within the community.	District
		Reduction in ADFs through intelligent targeting of high risk or previously unvisited properties for HFSCs.	Home Safety Campaigns will be focused within Citysafe priority wards.	District
		Seasonal pre-planning and arson/ hate crime risk intelligence led target hardening.	Liverpool District will conduct targeted anti-social behaviour (ASB) and environmental campaigns with partners.	District

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Prevention and Protection	Reduce fires, deaths and injuries, road traffic collisions	Seasonal pre-planning and arson/ hate crime risk intelligence led target hardening.	Thematic Campaigns will focus on Citysafe priority wards to improve community cohesion.	District
	and anti-social behaviour	Seasonal pre-planning and arson/ hate crime risk intelligence led target hardening.	Liverpool District will use Fire Fit initiative to promote physical activity health and wellbeing.	District

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent Prevention and Protection	Reduce deaths and injuries, road traffic collisions and anti-social behaviour	Enhance road safety through education and engagement with young drivers most at risk.	Work with partners to educate and improve community's knowledge of road safety.	District
		Improve business fire safety to comply with Regulatory Reform Order (Fire Safety) 2005.	The Protection team to complete audits as per the risk-based strategy.	District
			The Protection team to target unvisited commercial property.	District
			Joint campaigns targeting commercial premises with domestic accommodation.	District
			Improve business fire safety to comply with Regulatory Reform Order (Fire Safety) 2005.	District

Strategic Aim	Organisational District Plan Objective	Organisational Actions	Local Actions	Location
Excellent People	Maintain and improve, staff health, fitness and welfare	Absence to be managed to lowest achievable levels.	Managers will monitor and report on Absence.	District
		Completion of appraisals for all staff in January and February.	Managers will conduct Appraisals within specified time frames, monitor and review progress.	District
		Development of staff skills and knowledge through training opportunities.	Appraisal objectives will develop individuals and contribute to organisational aims and objectives.	District